

# Your Neighborly Assistance Program At Work

The PUD's Neighborly Assistance Program provides funds to help those in need pay their utility bills. The Program is funded entirely from contributions, and the PUD does not deduct any administrative costs, giving 100% of the contribution to the agencies that the donors designate.

Many of the people who seek assistance have encountered unexpected circumstances and suddenly find themselves in need of help during a difficult time. Following are just a few examples of people in the community who have benefited from the Program.

A 65-year-old person was receiving Social Security (less than \$600 per month) and lost a part-time job. The Neighborly Assistance Program was able to provide enough money to keep her home warm.

When a nurse who lived alone sustained a back injury, her son was able to help her until he was called into the armed forces. When her rent was raised, she sought help in paying her utility bill while recuperating from surgery.

When a woman with two small children lost her husband unexpectedly, she

was left with all of the household bills, including a sizeable mortgage. She worked part-time but was caught having to wait for support from the Social Security Administration. The Neighborly Assistance Program helped her survive the transition without losing her power.

Beginning in December 2002, the PUD gave donors the option to choose among three agencies to receive their contributions: Olympic Community Action Programs, Sequim Community Aid, or Sequim St. Vincent de Paul. In the first seven months of 2003, \$14,132 was donated to OlyCAP; \$1,764 to Sequim Community Aid; and \$1,030 to St. Vincent de Paul. **A heartfelt thank you for your generosity.**

Olympic Community Action Programs is a large non-profit agency providing help to vulnerable people in both Clallam and Jefferson Counties. Sequim Community Aid and Sequim St. Vincent de Paul are smaller, non-profit organizations that are made up of volunteers who assist people in emergency or crisis situations. Both of these organizations rely on contributions to serve people within the Sequim School District boundaries.

### Neighborly Assistance Program

Name: \_\_\_\_\_ Acct. No.: \_\_\_\_\_  
 Address: \_\_\_\_\_ Phone No.: \_\_\_\_\_

My choices for participation in the Neighborly Assistance Program are indicated below. This replaces any previous pledges.

- I prefer to be billed, beginning with my next statement, as follows:
  - Please bill the amount designated for \_\_\_\_\_ months.
  - Please bill the amount designated every month until I contact the PUD to cancel.
- I prefer to enclose a one-time contribution, as designated below

Contribution (whole dollars only) and choice of agency:  
 \$\_\_\_\_.00 to Olympic Community Action Programs  
 \$\_\_\_\_.00 to Sequim Community Aid  
 \$\_\_\_\_.00 to Sequim St. Vincent de Paul



- No change. I am satisfied with my existing contribution arrangement.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
*Please include this form with your PUD bill.*

## BPA Raises Power Rates; PUD Electric Rates Unchanged for Now

Bonneville Power Administration (BPA) announced that it would raise its rates for wholesale power about 2.23% effective October 1, 2003. The PUD does not have plans at this time to increase the retail power rates for its customers. The PUD Commissioners adopted a resolution in August 2003 requesting the BPA Administrator to immediately implement all necessary actions to eliminate any rate increase. It is the hope of your PUD and its Commissioners that BPA will listen to the PUD and rethink its need for a rate increase. However, if BPA does not reconsider the increase, the PUD may have to adjust its rates to cover the increased wholesale cost rate increase.

## COMMISSIONERS' MEETINGS

The Board of Commissioners, which you elect, normally meets on Mondays at 1:30 p.m. at the Port Angeles office, 2431 East Highway 101.

The meetings are open to the public. For more information call (360) 565-3231 or (800) 542-7859, Ext. 231

## PUD MISSION STATEMENT

To provide reliable, efficient, safe, and low-cost utility services in a financially and environmentally responsible manner



## Fuel Mix Disclosure

The electric energy Clallam County PUD provided to its customers came from the following resources:

Hydroelectric	84.0%
Nuclear	10.6%
Coal	3.1%
Landfill gas	1.5%
Natural gas	0.5%
Other	0.3%
Total	100%

These statistics are for calendar year 2002.

## Services, Programs, & Products

- Budget Payment Plan
- Bill payment by credit card and electronic fund transfer
- Low-income Senior Citizen Discount
- Low-income Disabled Citizen Discount
- Neighborly Assistance Program
- Electric safety demonstrations
- Speakers for clubs and organizations
- Loan program for energy- and water-efficiency improvements
- Manufactured home weatherization program



District 1 Commissioner:

*Will Purser*

District 2 Commissioner:

*Hugh Haffner*

District 3 Commissioner:

*Ted Simpson*

General Manager:

*Dennis W. Bickford*

Post Office Box 1090  
Port Angeles, WA 98362  
Telephone: (360) 452-9771  
Toll free: (800) 542-7859  
E-mail: [info@clallampud.net](mailto:info@clallampud.net)  
Web site: [www.clallampud.net](http://www.clallampud.net)

## PUD OFFICES

Port Angeles	(360) 452-9771
Sequim	(360) 452-9771
Forks	(360) 374-6201
Seki	(360) 963-2223
Toll-free	(800) 542-7859

# PUD Makes Your Life Powerful



Public Power Week • October 5-11, 2003

We often take electricity for granted and expect that it will be there wherever we want it, whenever we want it, and for whatever we want. But just

think about what a day without electricity would be like for you and your family. The blackouts on the East Coast and Midwest last summer reminded us of how essential electricity is to our daily lives at home and at work.

That makes it all the more important that Clallam County PUD is a local "public power" electric utility. Public power utilities are operated by local governments to provide reliable, not-for-profit electric service for the benefit of citizens. Clallam County PUD was formed in 1940, when voters in the county decided their electric and water service should be publicly owned and operated. Over the years, we have experienced many changes and have added other utility services. One thing that has not changed, however, is our commitment to serve the public.

As a PUD customer, you not only receive electricity and other utility services, but you have a role in helping to shape the PUD's policies. You elect the policy board, the PUD Commissioners, and they are accountable to you.

If you have something you want to tell us, you have a forum to do so. The Board of Commissioners (Will Purser, Hugh Haffner, and Ted Simpson) hold weekly meetings that are open to the public and provide a time for public comment.

Public Power Week is October 5-11. Clallam PUD will join nearly 2,000 other public power utilities across the country in celebrating the benefits of a community-owned utility:

- We are driven by public service, not profit.
- We exist to serve you. Our loyalty is to our customers, not to trying to push up profits for stockholders.
- We help to make Clallam County a good place to live and work.
- We involve customers in decisions, with an elected policy board that has open meetings.
- We are accountable to you, not to a management and board of directors in another city or country.

## PUD #1 OF CLALLAM COUNTY NEIGHBORS LENDING A HELPING HAND

There are those around us who occasionally need a helping hand. The Neighborly Assistance Program provides assistance to qualified low-income residential customers in paying their electric bills. The PUD does not deduct any administrative costs and gives 100% of the contributions directly to the local community agencies listed on the other side of this card. The funds are used to help families in Clallam County in emergency situations.

You can help neighbors in need by donating to this fund. Indicate how you would like to contribute and your choice of agency on the other side of this card. Please enclose this card with your PUD payment. Only one payment is necessary for both your contribution and your PUD bill.

*Thank you for helping to keep Clallam County warm!*