



PUD To Accept Payments by Mastercard or Visa

Beginning February 1, 2003, the PUD will accept Visa or MasterCard for payment of utility bills. PUD customers will have the convenience of paying their bills by credit, debit or check card with **no extra fee** for this service.

The PUD has frequently received requests from customers to use a card for paying utility bills for a variety of reasons. For example, people who travel find it convenient to have monthly bills automatically charged to their card under the Recurring Credit Card Payments (RCCP) Program. Others prefer to be able to use their card on some occasions and pay by cash or check at other times. Whatever option customers choose, they will continue to receive a monthly statement from the PUD.

There are three options for customers who wish to pay by card:



- Customers may pay in person at any PUD office.
- Customers may sign up for monthly recurring payments.
- Customers may provide credit card information on the back of their bill stub and return by mail.

Customers who sign up for recurring payment by Visa or MasterCard and who are currently paying their utility bills by Electronic Funds Transfer will automatically be taken off the EFT Program and transferred to the RCCP Program. All recurring credit card payments will be processed on the due date shown on the current utility bill or the next business day thereafter.

A signup form is enclosed for customers who wish to automatically pay their monthly utility bills with a Visa or MasterCard.

POWER FOR THE FUTURE

Student Science Competition

The Student Science Competition, *Power for the Future*,

is scheduled for Saturday, March 22, 2003. Students will design a model to perform work using wind energy. The competition is open to public, private, and home school students. Participants will be divided into three levels: grades 4-6, 7-9, and 10-12. Entry forms will be available at all PUD offices and distributed to all local schools after January 15, 2003. For additional information call 565-3249.



McInnes Receives Award

Michael McInnes was selected to become a Heritage Life Member of the Washington PUD Association at its annual meeting last month. Mr. McInnes was recognized for his exemplary long-term contributions to the interests of public power and water in the region. He retired as General Manager in November 2001, after 30 years of dedicated service to Clallam County PUD and its member-owners.

COMMISSIONERS' MEETINGS

The Board of Commissioners, which you elect, normally meets on Mondays at 1:30 p.m. at the Port Angeles office, 2431 East Highway 101.

The meetings are open to the public. For more information call (360) 565-3231 or (800) 542-7859, Ext. 231.

PUD MISSION STATEMENT

To provide reliable, efficient, safe, and low-cost utility services in a financially and environmentally responsible manner



Statistics For 2001

REVENUE & EXPENDITURES

	<u>REVENUES</u>
Electric Fund	\$33,581,587
Water Fund	1,907,435
Sewer Fund	19,362

	<u>EXPENDITURES</u>
Electric Fund	\$30,658,732
Water Fund	1,335,588
Sewer Fund	31,778

Customers: The PUD provided service to 25,986 electric customers, 3,667 water customers, and 28 sewer customers. Electric customers were composed of 23,162 residential, 2,606 commercial, and 218 industrial. Water customers included 3,384 residential and 283 commercial. Sewer customers were all residential.

Residential customers consumed 68 percent of the PUD's total load, commercial customers used 13 percent, and industrial customers used 19 percent.

Average Rates: Electric rates averaged 5.8 cents per kWh for residential customers, 5.7 cents per kWh for commercial customers, and 4.6 cents per kWh for industrial customers. Rates are set by the Board of Commissioners. The last change in general electric rates in 2001 was an increase effective October 1, 2001. Notice of Rate Hearings is published in the legal classified section of local newspapers.

Purchased Power and Water: The cost to purchase electrical energy for customers and the PUD was \$17,849,845, and the cost for purchased and pumped water was \$135,038.

Conservation & Nonhydrorenewable Resources: The total expended for energy conservation programs was \$370,110. Conservation programs were funded in the amount of \$23,227 from Conservation and Renewable Energy Systems and \$346,883 from general rates. The PUD also received a credit from Bonneville Power Administration of \$77,085 under the Conservation and Renewable Discount Program. The total expended for nonhydrorenewable resources was \$308,146, which was used to purchase power from Klickitat PUD's Landfill Biogas Project.

Energy Assistance Programs: The total expended for low-income energy assistance programs was \$128,553. Low-income programs were funded in the amount of \$19,926 from customer contributions and \$108,627 from general rates.

Taxes: The PUD paid a total of \$2,493,504 in taxes in 2001. Of that amount, \$441,856 was paid for federal taxes, \$1,789,910 for state taxes, and \$261,738 for local taxes.

New Service Orders: The PUD completed 628 new electric and 119 new water service orders.

Outages: The PUD keeps statistics on electric outages that are not related to major storms. Of the 156 outages for which statistics were kept, 28 percent were caused by trees or branches falling into the lines, 37 percent equipment failure, 12 percent by birds or animals, 8 percent by unknown causes, 6 percent by vehicles, and 9 percent were due to other causes. The average customer outage duration for these outages was 3.18 hours. The PUD's average electric service availability index was 99.9 percent.

Financial Statement 2001

ASSETS

	<u>ELECTRIC</u>	<u>WATER</u>	<u>SEWER</u>
Net Plant	\$60,578,380	\$10,010,352	\$324,694
Current Assets	27,084,994	1,867,729	52,015
Special Funds	403,390	211,504	2,208
Receivables	0	116,642	24,906
Deferred Charges	<u>259,133</u>	<u>77,187</u>	_____
Total	\$88,325,897	\$12,283,414	\$403,823

EQUITY/LIABILITIES

Equity	\$67,111,921	\$11,310,637	\$371,260
Current Liabilities	7,632,048	222,243	944
Long-Term Debt	12,762,870	746,239	24,000
Deferred Credit/Reserves	<u>819,058</u>	<u>4,295</u>	<u>7,619</u>
Total	\$88,325,897	\$12,283,414	\$403,823

Fuel Mix Disclosure

The electric energy Clallam County PUD provides to its customers comes from the following resources:

Hydroelectric	79.4%
Nuclear	13.1%
Coal	4.1%
Landfill gas	1.6%
Natural gas	1.2%
Other	<u>0.6%</u>
Total	100%

These statistics are for Calendar year 2001.

Services, Programs & Products

- Budget Payment Plan
- Bill payment by electronic fund transfer
- Low-income Senior Citizen Discount
- Low-income Disabled Citizen Discount
- Neighborly Assistance Program
- Electric safety demonstrations
- Speakers for clubs and organizations
- Loan program for energy- and water-efficiency improvements
- Manufactured home weatherization program
- Energy- and water-efficiency products
- Power quality equipment
- Electrical safety products
- Surge protection products



District 1 Commissioner:

Will Purser

District 2 Commissioner:

Hugh Haffner

District 3 Commissioner:

Ted Simpson

General Manager:

Dennis W. Bickford

Post Office Box 1090

Port Angeles, WA 98362

Telephone: (360) 452-9771

Toll free: (800) 542-7859

E-mail: info@clallampud.net

Web site: www.clallampud.net

PUD OFFICES

Port Angeles	(360) 452-9771
Sequim	(360) 452-9771
Forks	(360) 374-6201
Sekiu	(360) 963-2223
Toll-free	(800) 542-7859