



Top left: Santa greets PUD retirees at the Main Office
 Top right: Employee-sponsored luncheon honors past PUD retirees.

Above left: Progress is made on the new Forks Vehicle Storage building.
 Above middle: Customer Service Representatives learn about the PUD's tree trimming program from Tree Trimmer Foreman Seth Cook.

Above right: 1st floor vs. 2nd floor food bank collection competition

PROUD SPONSOR OF THESE 2018 COMMUNITY EVENTS



Sat/Sun February 17-18, 2018
www.npba.info/building-expo



36th Annual
 CLALLAM COUNTY
 Home & Lifestyle Show
 Sat/Sun March 10-11, 2018
www.cchomeshow.com

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Clallam County PUD
 PO Box 1000
 Carlsborg, WA 98324

Postal Customer

PRSR STD
 U.S. Postage
 PAID
 Olympic Mailing
 Services
 ECRWSS



DOUG NASS

New Beginnings

Dear Customers,

Welcome to 2018! We're excited about the New Year and what it holds in store. Are you planning on any remodeling or perhaps buying a home? If so, there are several events this spring that the PUD will be involved in that you should consider attending:

- North Peninsula Building Association Building, Remodeling & Energy EXPO
Saturday/Sunday February 17-18, 2018 at the Sequim High School
- Clallam PUD Residential Energy Seminar on Ductless Heat Pumps
Thursday, March 1, 2018 at the PUD Main Office 1:00 p.m. or 6:00 p.m.
- KONP Clallam County Home & Lifestyle Show
Saturday/Sunday, March 10-11, 2018 at the Port Angeles High School

Come talk to PUD employees who can answer your questions on PUD rebates and incentive programs, how to make your home more energy efficient, and more.

Are there general topics of interest that you would like to see addressed in future issues of the *Hotline*? Email us at info@clallampud.net. Specific questions regarding your account may be sent to customerservice@clallampud.net. Remember, this is your PUD and our employees are also your friends and neighbors

We are here to help!

Doug Nass, General Manager

Contact PUD

PO Box 1000
Carlsborg, WA 98324
360-452-9771
Toll-free: (800) 542-7859
info@clallampud.net
www.clallampud.net



*Your PUD's electricity comes from
the following fuel mix
(which is 98% clean energy!):*

Coal:	1%
Hydroelectric:	87%
Natural Gas:	1%
Nuclear:	11%
Total.....	100.00%

Commissioners

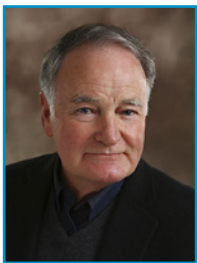
Clallam County Public Utility District #1 is directed by a three-member board of commissioners elected by the citizens of the county. Our Board holds public meetings most Mondays at 1:30 p.m. at our Carlsborg Main Office, 104 Hooker Road. Call (360) 565-3231 or (800) 542-7859, or visit www.clallampud.net, for more information.



Ted Simpson
President, District #3

Ted Simpson was elected in 1985. He represents the 3rd District, which is the West part of the County. Commissioner Simpson is a proponent for safe, reliable, and affordable utility service for all PUD customers. "Our current challenge will be to integrate new renewable (Green) resources into our system at an affordable cost, while complying with State and Federal Laws".

teds@clallampud.net • (360) 565-3525



Will Purser
Vice President, District #1

Will Purser has served as District 1 PUD Commissioner since appointment in April 2001. He represents the 1st District, which is the Eastern part of the County. Commissioner Purser recognizes that the issues of energy, water, and waste disposal are critical to the quality of life of Clallam County residents now and in the future. He also serves on the Energy Northwest Board of Directors' Executive Board. Energy Northwest is a Joint Operating Agency of 28 public utilities operating nuclear, hydroelectric, wind, and solar projects.

wepurser@clallampud.net • 360-565-3512



Hugh Haffner
Secretary, District #2

Hugh Haffner has been Commissioner since 1994, when he was appointed to a two year term. He represents the 2nd District, which encompasses areas surrounding the City of Port Angeles. Commissioner Haffner has been working with municipal, state and federal officials to bring fiber optic backbone to the county and researching and developing strategies for a county-wide fiber optic network. With real-time, two-way connections to our power stations and our customers we can regulate power flow and provide better, more economical service.

hughh@clallampud.net • 360-565-3521



What Does Hydro Have To Do With Me?

Quite a bit! The continuously flowing rivers of the Northwest have been supporting your shopping, entertainment and daily activities without you even realizing it.

When you plug in your phone, turn on the microwave or watch your favorite movie, chances are you never doubt the reliability of the power that feeds your devices or wonder where it comes from. But the iconic Northwest rivers are always hard at work, giving us some of the nation's most affordable and dependable electricity, as well as the cleanest.

Hydropower, fueled by rain and snow, provides more than 55 percent of the power to homes and businesses in the Northwest. In some places in the region, hydropower accounts for upwards of 85 percent of the energy consumed. (87% at Clallam PUD!)

So what does this mean for you?

The **affordability** of hydropower means more money in your pocket to spend on making memories.

You can feel good knowing that your power is fueled by a **clean energy** source.

The **reliability** of a constantly flowing river means you can rest easy knowing that your new year is starting out bright!

Hydropower is the gift that keeps on giving. Learn more at www.clallampud.net.

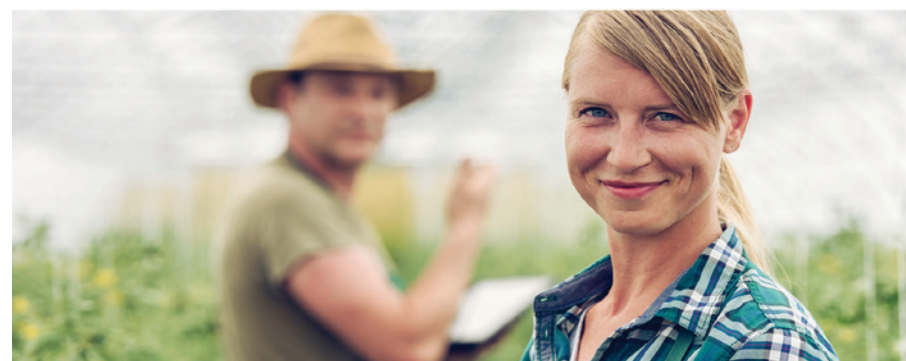
RESIDENTIAL ENERGY SEMINARS!

Bills too high? House too cold? Just want to update your home and increase it's value? Come visit us at our Residential Energy Seminars to learn how we can help you make the most cost-effective decisions and meet contractors that specialize in your area of need.

Thursday, March 1, 2018 - Ductless Heat Pumps
1:00 p.m. or 6:00 p.m.

Wednesday, May 30, 2018 - Energy Efficient Windows
1:00 p.m. or 6:00 p.m.

All sessions take place at the PUD Main Office located at 104 Hooker Road in Carlsborg.



MORE THAN A CUSTOMER. A PARTNER.

We are
MORE POWERFUL TOGETHER.

To learn how you and Clallam PUD are #MorePowerfulTogether, visit www.clallampud.net.



Simple Steps, Smart Savings



By O. Mattias Järvegren
Utility Services Advisor II

This is the time of year I call the lighting months. This is because October through February is the time of the year that we buy the most new replacement light bulbs and because of that I thought I'd once again talk about lighting.

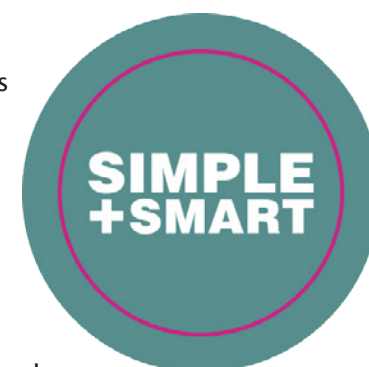
In order to make it easier for you to purchase low cost energy efficient light sources, we've partnered with other regional utilities and together we've partnered with many different retailers to create a simple program for all of our customers to use that we call **Simple Steps, Smart Savings**.

The program provides you with discounted energy-saving products, including Light-Emitting Diodes (LEDs) light bulbs and light fixtures, as well as low-flow showerheads. For you, as a consumer, the program is easy. Instead of having to

complete a rebate coupon every time you purchase a new light bulb or showerhead we apply the rebate directly to the retailer, so that they can offer the product at a reduced price in the store. In fact, if you're surprised how cheap your LED light bulbs are, it's because we've made sure the rebate is already included when you go buy the light bulb.

Not all local stores participate in the program, but there's enough participation to ensure that you have many options when looking for these discounted lights. You can find discounted lighting products and showerheads at the following locations:

- Ace Hardware in Forks
- Costco in Sequim
- Habitat for Humanity in Port Angeles
- Home Depot in Sequim
- Safeway in Sequim and Port Angeles
- Walmart in Sequim
- Dollar Tree in Port Angeles
- QFC in Sequim



Simply go to one of the participating stores. Look for the **Simple Steps, Smart Savings** sign and you're quickly on your way to take the simple step towards smart savings.



MORE
THAN A UTILITY.
A LIFELINE.

We are
MORE POWERFUL TOGETHER.

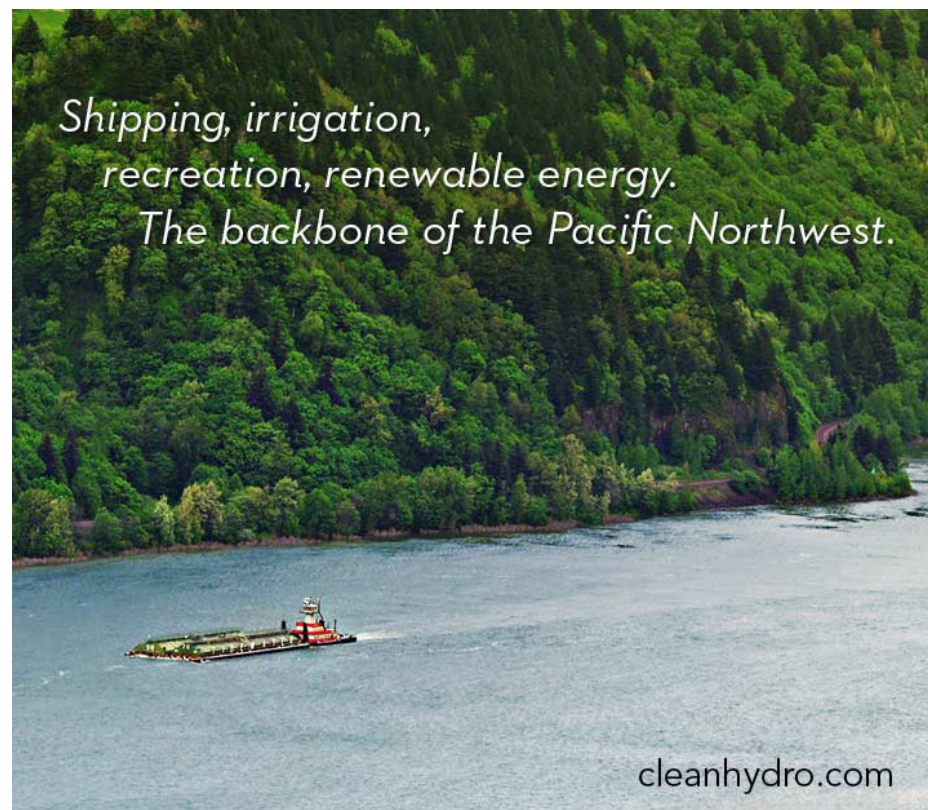
To learn how you
and Clallam PUD are
#MorePowerfulTogether, visit
www.clallampud.net.





The conservation staff at Clallam County PUD is always looking for ways to make more programs available, as well as finding the most efficient methods to get those programs out to the most people. More importantly, we want all of Clallam County PUD's customers, residential, commercial and industrial alike, to know that we are here to help you with conservation planning and questions.

To learn more, please go to the Simple Steps website, www.SimpleStepsNW.com/Consumer/Utility-Offers/Clallam or call us at (360) 565-3249 or (800) 542-7859 x249.



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CAN'T GET COMFORTABLE? HIGH BILLS?

Make your Heating System Work For You!



Ducted Heat Pump

DON'T set the temperature back more than three degrees.



Ductless Heat Pump

DON'T set the temperature back at night or when you leave the house.



Electric Resistance Heat

DO set the temperature back at night and when you leave the house.

Want more tips? Just ask!



Now that the solstice has passed and we are officially in winter, along comes the associated winter bill issues.

Each year PUD customer service receives calls about higher than normal electric bills.

While you may not have turned up the heat, or feel that you have done anything differently, the cold weather and other factors still have an impact on your home's ability to maintain your desired temperature.

Does your electric bill seem unusually high? Following are some things to consider or look for:

The actual reading dates listed on your statement.

The PUD makes every effort to read your meter at the same time every month. However due to weather, scheduling and holidays your bill may fluctuate in how many days you were billed for every month.

Did you have any guests? Kids home from college?

Extra guests can cause losing your heat to opening your doors several times, extra cooking and laundry and extra bathing and showering.

Seasonal changes

Were you baking more? Did you have holiday lighting? Even if you use primarily wood heat, your heating and water heating could be where your usage has gone!



Are you heating at unnecessary times?

Do you turn your heat on in the evening and off again in the morning, heating your home all hours of the night? Consider installing a programmable thermostat that will allow you to choose when your home is heated.

Make sure you know the correct way to program your heat, based upon your heating source. If you recently upgraded to a new system but are still using it as if you had your old baseboard heat, you might be causing unnecessary energy usage.

**Were you gone?**

When you leave your home and leave your heat running even at a low temperature your heater will be working upon your absence to keep the temperature at your desired degree. Each person's body generates about as much heat as a 100w light bulb and moving around your home keeps heat circulating. You can safely go down to 55° without worrying about mold or frozen pipes.

Unclean filters on forced air heating systems not being replaced or cleaned monthly during the heating season.

Water heating

Make sure your water heater is working efficiently by setting the thermostats properly, and make sure all heating elements are functioning. A burned out water heater element can result in high bills.

Consider looking into upgrading your heating system! Ask our Conservation Department about heat pumps.

Do you have “vampire” electronics?

Are there appliances and electronics plugged in throughout your home? Unplug what is not in current use!

You can also stop by any of our customer service offices to pick up an Energy Saver Guide, or visit our Save Energy page at www.clallampud.net/save_energy for the electronic version and other energy saving tips.

It can be difficult to pinpoint what may be causing the difference in energy usage.



If you need additional help, please call your local PUD office at 360-452-9771 or 800-542-7859.

Help take the sting out of high winter heating bills by having your monthly bills averaged over the whole year. Our customers have found this to be a valuable budgeting tool. Contact your area Customer Service office for additional information and assistance.



Neighborly Assistance Program

Name: _____ Acct. No.: _____

Address: _____ Phone No.: _____

My choices for participation in the Neighborly Assistance Program are indicated below. This **replaces** any previous pledges.

☐ I prefer to be billed, beginning with my next statement, as follows:

☐ Please bill \$ _____ for _____ months.

☐ Please bill \$ _____ every month until I contact the PUD to cancel.

☐ I prefer a one-time contribution of \$ _____

I want my one-time or monthly contribution to go to:

\$ _____ to Olympic Community Action Programs

\$ _____ to Sequim Community Aid

\$ _____ to Sequim St. Vincent de Paul

☐ No change. I am satisfied with my existing contribution arrangement.

Signature: _____ Date: _____

Please include this form with your PUD bill.

What does it mean when we say you can count on us?

It means we are amongst the best in the nation when it comes to:

- Reliability,
- Safety,
- Work Force Development, and
- System Improvement.

As a result, we have received a *Reliable Public Power Provider*—or RP3—designation from the American Public Power Association.

We are proud to serve this community and proud to say you can count on us. For more information, visit PublicPower.org/RP3.



www.clallampud.net



MORE THAN A NUMBER. A PROMISE.

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STAY SAFE AROUND DOWNED POWER LINES AND TREES



If a tree falls across your road and downed power lines are involved, please **DO NOT** attempt to remove a tree or approach the lines. Instead, call us at 360-452-9771 or 800-542-7859 to report it and wait for PUD crews to arrive and secure the scene. Start the New Year off with safety first!

www.clallampud.net

