



AVERAGE PAYMENT PLAN

PUD #1 of Clallam County offers an Average Payment Plan (or Budget Payment Plan) to residential customers who have had an account with us at the same residence for at least one year, and who have a zero balance at the time they wish to enroll in the Average Payment Plan. We encourage you to enroll in this program in April-June as this will benefit you and your account the most.

Payment Calculation

The PUD will calculate your monthly payment based on your utility consumption during the past year, divided in to 12 equal payments for the coming year. The monthly payments made on the account in the summer and fall are intended to help establish a credit balance, leading to the higher-usage winter months. At the end of the 12 months, the goal is for the account balance to be zero.

Annual Recalculation

Your Average Payment will be recalculated every year in spring. Your payment will go up if your utility consumption rose in the previous year, or will go down if your consumption decreased. If your account reaches the recalculation date with a balance owing, this balance can be rolled in to the next Average Payment season although we prefer that the account is paid to a zero balance to begin the new plan.

Making Payments

While on the Average Payment Plan, it is important that the exact amount of your payment is made every month. Even if there is a credit balance, the Average Payment needs to be made for this program to work for you. Delinquent or missed payments are subject to removal from the plan. Upon removal from the plan the entire actual account balance will be due. PUD #1 of Clallam County reserves the right to recalculate an Average Payment Plan account during the year if it determines the payments to be significantly out of line with the account's utility usage, changing policy or other unforeseen circumstances.

While on the Average Payment Program, you may participate in our Electronic Funds Transfer (EFT) program which pulls your monthly payment directly from your checking or savings account. You may also set up Autopay from a credit or debit card on our website at www.clallampud.net.

Monitor Usage

Because the Average Payment Plan is based off last year's usage and not current usage, customers are encouraged to monitor their actual account balance to make sure the Average Payment plan are neither significantly higher or lower than the current usage. Customers should contact PUD Customer Service with any questions or concerns regarding their account.