

Pre-installation:

1. Customer Contacts Participating Installers (at right) to obtain *PTCS Heat Pump* bids. Bids may vary *widely*; we suggest obtaining *at least* two.
2. Customer selects a bid, ensures that the customer information is accurate and complete, and authorizes the bid with their signature.
3. Customer returns the signed, fully-completed *PUD PTCS Heat Pump* bid to the selected Participating Installer.
4. The selected Participating Installer provides the PUD with:
 - Fully completed *PUD PTCS Heat Pump* bid
 - Whole-house heating & cooling load calculations
 - AHRI documentation
 - Documentation showing HSPF & SEER ratings
 - Balance Point Worksheet
5. PUD reviews bid packet for eligibility and completeness. Once all initial program requirements are met, the PUD will authorize the bid and issue a *Notice to Proceed*.
Note: program participation is not approved until the PUD signs the Customer's signed bid.
6. Installer schedules the installation.
7. PTCS heat pump is installed.

Post-installation:

1. Installer bills PUD for the incentive amount.
2. Within 15 working days of job completion and receiving all required documents from the Installer, the PUD may schedule an on-site verification visit to ensure that PUD and BPA requirements were met.
3. Once all job specs are met and verified, the PUD issues the incentive payment to the Installer.

Note:

Bonneville Power Administration (BPA) reserves the right to audit PUD incentive programs. A BPA representative may contact you to schedule an inspection of the PUD incentive work at your home.

Air Flo Heating

www.airfloheating.com
(360) 683-3901

All Weather Heating & Cooling

www.allweatherhc.com
(360) 452-9813

Angeles Heating, Inc.

www.angelesheating.com
(360) 457-0111

Dave's Heating & Cooling Service, Inc.

1206 South C St., Port Angeles 98363
(360) 452-0939

Greenwood Heating

www.greenwoodheating.com
(206) 784-1818

Peninsula Heat

www.peninsulaheat.com
(360) 681-3333

Strait Comfort Systems

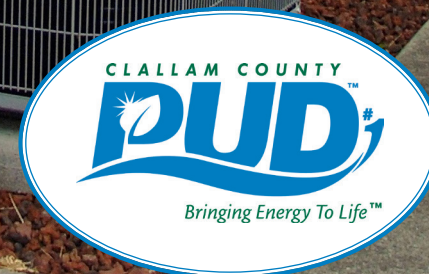
www.straitcomfort.com
(360) 440-8539

Note:

Participating Installers have signed an agreement with the PUD, confirming that they will meet all PUD and BPA program requirements, posted surety bonds and obtained insurance, naming the PUD as additionally-insured.

December 2015

**Program Guide:
PTCS Heat Pump
Incentives**



PTCS Heat Pumps

Safe, quiet and extremely efficient, heat pumps heat (and cool) homes evenly at a fraction of the cost of forced air furnaces. Because they move heat rather than generate it, heat pumps provide up to four times the energy that they consume.



Terms to Know:

HSPF: the Heating Seasonal Performance Factor rates the efficiency of both the heat pump's heating elements and compressor. Upgrading from an old HSPF-5 heat pump to a new HSPF-9 unit can cut heating/cooling energy use by half and return your initial investment several times during the heat pump's life.

SEER: the Seasonal Energy Efficiency Ratio describes heat pump cooling efficiency. The most efficient heat pumps have SEERs of 14 - 18, but in our cool climate, the HSPF rating is much more relevant.

Prescriptive Duct Sealing: the evaluation and sealing of household duct systems according to stringent guidelines to ensure maximum efficiency, comfort and return on investment.

Note: when buying a new heat pump, sizing and proper installation are as important as quality.

Additional Resources:

www.clallampud.net
www.energy.gov/energysaver
www.energystar.gov

PTCS Heat Pump Incentive

\$500 - \$1,400: for existing homes

\$500: for new construction

Notes:

- 1) Homes with electric zonal heat (e.g., baseboards, radiant, wall heaters, etc.) are ineligible.
- 2) Incentives vary by home type, ductwork location condition.
- 3) Participating Installers deduct the applicable PUD incentive from the bid sub-total.

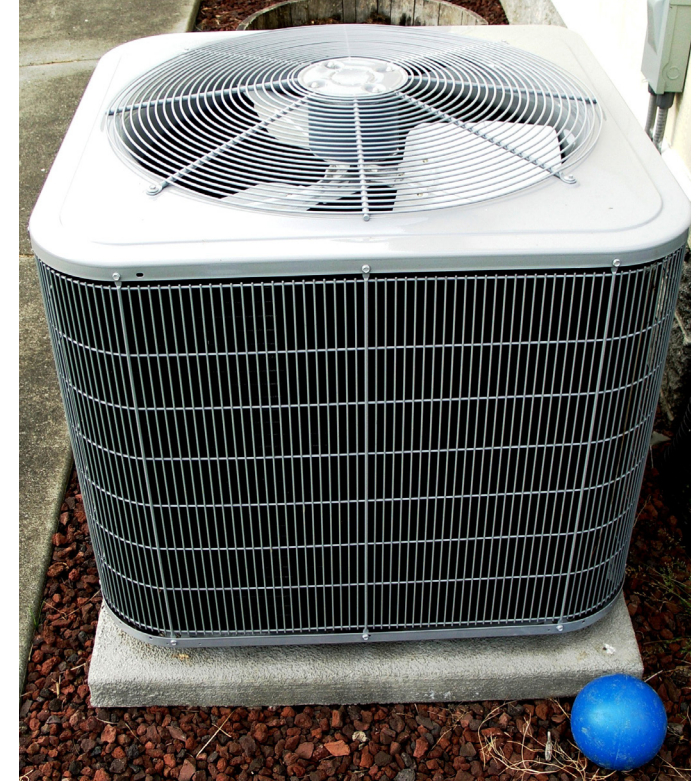


Why does the PUD offer these incentives?

It's cheaper for us to conserve energy than to purchase more power on the open market. PUD incentive programs not only help you to keep your energy costs down while making your home more comfortable, they also allow us to acquire energy savings for the lifetime of your new insulation/heat pump/duct-sealing job/windows/washer/water heater/etc.. So, by reducing your energy use, you're helping us to keep all customers' energy costs down. *Thanks!*

Besides the financial incentive, is there any benefit to going the PUD route?

Energy efficiency and quality assurance. We require all Participating Installers to meet PUD/Bonneville Power Administration specs for high efficiency installations. Then, we go the extra mile with an on-site visit to verify compliance.



Program Requirements & Restrictions

Restrictions apply. Eligibility for this incentive requires that all relevant requirements and specifications be met, including those below:

- Only the legal homeowner(s) may apply.
- Residence receiving PTCS heat pump installation must have PUD electrical service.
- PTCS heat pump installation must be done by a PUD Participating Installer; **no exceptions.**
- PTCS heat pump projects must be approved by the PUD **prior** to purchase and installation. Post-installation incentive requests *are ineligible.*
- Jobs at pre-1978 homes affecting 6ft² or more of painted interior surfaces must meet EPA *Lead-Based Paint Renovation, Repair & Painting Program* requirements. Contact Installer(s) for details.

Incentives may be modified/discontinued at any time.

**Questions? Please call Utility Services
at (360) 565-3249 -- OR -- (800) 542-7859 x249**